

Clinic Feedback Results (1st May to 31st July 2010)

Bath Spa University 16.6.2010
Avon Fire Brigade Temple Back 13.7.2010 & 21.7.2010
Weston College 01.07.2010

Appendix 5

Number of questionnaires 32

		No.	%
Were your questions answered to your full satisfaction?	5	30	94%
	4	1	3%
	3	1	3%
	2		0%
	1		0%
Was the member of staff who dealt with you helpful and polite?	5	30	94%
	4	2	6%
	3		0%
	2		0%
	1		0%
Do you feel your appointment provided enough time to adequately resolve your query?	Yes	32	100%
	No		0%
How do you rate the venue?	5	19	59%
	4	7	22%
	3	5	16%
	2		0%
	1	1	3%
Were you afforded sufficient privacy during your appointment?	Yes	31	97%
	No	1	3%
	No response		0%
If you had further questions and we held a Clinic at this venue again would you attend?	Yes	32	100%
	No		0%
	No response		0%
Was this location convenient for you?	Yes	31	97%
	No	1	3%

